**Hillside Bridge**



**Wednesday 18 March 2020**

**Attended** –; Dr Usman Akbar, GP Lead, Mohammed Shaid, Business Manager and Practice Manager; Vikki Hunt, Patient Engagement Lead; S Hussain, Lead Nurse;

**Patients**: 8 patients

**Welcome**

The meeting was opened at 5.00pm by MS who thanked everyone for attending. We noted due to COVID risk we only had 5 members of the PPG attended in person, and a further 3 joined via zoom as they were isolating.

75% generally in favour of the move

25% not in favour

**Consultation Period**

VH introduced herself to the patients. Advised patients of proposed move from Barkerend to Hillside Bridge. Assured patients this is only a proposition and not a definite move.

MS informed patients that letters have been sent out to each household and encouraged them to complete. Mentioned that all results will be collated by external board (CCG) and decision will be made that is in the best interest of our patients. MS also advised the patients that attended Barkerend site is still been utilised, but noted recent site issues such as falling tiles leaking roofs and smell of sewage. Barkerend is in a poor state of repair and jobs have been logged. Patients at the meeting RK also voiced her concerns as she also notice wiring been exposed due to the falling tiles and the roof.

MS explained that we are hoping to be able to offer a lot more services at Hillside Bridge for existing Barkerend patients, including Weight management clinics, DWP, social prescribers & hosting of our PCN Pharmacist.

**Feedback**

Patient concerns: Patient raised accessibility concern- lives close by so can easily walk to surgery to book appointment in the morning however feels that walking to Hillside Bridge would be unsafe and inconvenient. MS suggested a direct bus route from Barkerend to Hillside number 645. Bus plan was presented to the group.

 Lack of parking spaces at Barkerend - MS advised 2 floors of car park space, with dedicated disabled bays and a lift from the ground floor. Wheel chair access is also available.

 Patient advised Barkerend has an onsite pharmacy. MS advised Lloyds Pharmacy is also available opposite the practice at Hilliside Bridge.

MS Summarised, the consultation will end on the 30th May 2020. There will be a CCG meeting in June and will advise our PPG members of the outcome of the proposal.

**Next Meeting: 25 06 2020**